Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 HAL011035 B. WING 08/11/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4 WALDEN RIDGE DRIVE BROOKDALE ASHEVILLE WALDEN RIDGE ASHEVILLE, NC 28803 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 000 Initial Comments C-000 Report of Biennial Construction Survey by Dennis Harrell and Greg Cares on 8-11-2015. Records indicate that this facility was first licensed or submitted for licensure on 7-30-1998, CONSTRUCTION SECTION for the licensed capacity of 38 residents. Based on this information, the facility is required to meet SEP 0 2 2015 the 1996 Rules for Homes for the Aged and Disabled - Minimum Standards and Regulations, RECEIVED applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds, and the applicable portions of the 1996 North Carolina State Building Code, Volume I General Construction, Section 409.1, Group I -Unrestrained. C 133 Bathrooms-Hand Grips C 133 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents; This Rule is not met as evidenced by: Based on observation, the hand grip provided at the toilet in the bathroom off room C7 was loosely mounted to the wall. Loose hand grips could cause a resident to fall. C 166 Housekeeping-Maintained Free of Hazards C 166 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS ivision of Health Service Regulation ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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If continuation sheet 1 of 7

Division of Health Service Regulation								
STATEMENT OF DEFICIENCIES (X1) AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION  A. BUILDING: 01		(X3) DATE SURVEY COMPLETED			
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BROOKDALE ASHEVILLE WALDEN RIDGE 4 WALDEN RIDGE DRIVE								
ASHEVILLE, NC 28803  (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION								
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C 16	Continued From page 1		C 166					
	orderly manner, free hazards;	es shall: n an uncluttered, clean and e of all obstructions and apply to new and existing						
	was equipped with a cooking surface. The under the hood was hood fire suppression much at the shelf as Consult with the ran to verify that the direct	ration, the range in the kitchen an integral shelf above the ne placement of the range such that the nozzles of the on system were pointed as at the cooking surface. ge hood inspection company ection of the fire suppression te to extinguish a fire on the						
	several of the exit co presented a trip and exit corridors. Findings include: a. The floor covering on the edge, present corridor near room A b. The floor covering	was broken and turned up ling a trip hazard in the exit						
	wash wand in the Be to reach the sink bas breaker provided. H are long enough to re fixture present the po	nto the water system unless						

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: 01 COMPLETED HAL011035 08/11/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4 WALDEN RIDGE DRIVE BROOKDALE ASHEVILLE WALDEN RIDGE ASHEVILLE, NC 28803 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (XIS) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) C 189 Continued From page 2 C 189 C 189 Building Equipment Maintained Safe, Operating C 189 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Based on observation, one of the cross-corridor doors near room D2 failed to close completely when activated by the fire alarm system. Cross-corridor doors that do not close completely present the possibility that a fire that begins in one space can quickly spread through the corridor to the remainder of the facility. 2. Based on observation, the exterior exit path at the exit near room B8 was obstructed with several chairs. Obstructed exit paths could delay or prevent an evacuation in an emergency. Based on observation, some exit corridors were obstructed with stored items. Obstructed exit corridors could delay or prevent an evacuation in an emergency. Findings include: There were items stored in the exit corridor near room B8. There was a box spings and mattress stored in the exit corridor near room D3. Based on observation, many corridor doors

PRINTED: 08/19/2015 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: 01 COMPLETED HAL011035 B. WING 08/11/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4 WALDEN RIDGE DRIVE BROOKDALE ASHEVILLE WALDEN RIDGE ASHEVILLE, NC 28803 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID. PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) C 189 i Continued From page 3 C 189 are not closing completely or are not properly fitting the opening to resist the passage of fire and smoke. Corridor doors that do not close completely and latch present the possibility that a fire that begins in one space can quickly spread to the corridor and the remainder of the facility. Findings include: a. The door to room C2 has sagged and will not close and latch. The door to the laundry near room A8 did not properly fit the opening at the top of the door. c. The door to room D1 did not properly fit the opening at the top of the door. d. The door to room D2 did not properly fit the opening at the top of the door. e. The door to room D5 did not properly fit the opening at the top of the door. f. The door to room D6 did not properly fit the opening at the top of the door. 5. Based on observation, the closer and latch had been removed from the % fire rated door separating the kitchen from an exit access corridor. Fire rated doors that do not close and latch could render the exit corridor unusable in a Based on observation, the ¼ fire rated door separating the kitchen from the serving kitchen. which is open to the dining room, could be obstructed from closing completely and latching by a slide bolt latch. Fire rated doors that do not close and latch could allow fire to spread quickly from the kitchen to the dining room and possibly to the corridor.

7. Based on observation, the fire rated glass is missing from the ¼ fire rated door separating the kitchen from the pantry. Incomplete fire rated doors could allow a fire to spread quickly.

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED

(X3) DATE SURVEY COMPLETED

(X4) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

#### BROOKDALE ASHEVILLE WALDEN RIDGE

4 WALDEN RIDGE DRIVE ASHEVILLE, NC 28803

ASHEVILLE, NC 28803							
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X8) COMPLETE DATE			
C 189	Continued From page 4	C 189					
	8. Based on observation, the facility failed to be maintained free of hazards because of exit signs not working. Exit signs that do not work could delay an evacuation in an emergency. Findings include:  a. The required exit sign was not working in the exit corridor near room B8.  b. The required exit sign was not working in the exit corridor near room C8.						
	9. Based on observation the required one-hour fire rated walls and/or ceilings were compromised in several locations. Holes and penetrations that are not sealed with materials approved for use in one-hour fire rated construction and inoperable ceiling radiation dampers present the possibility that a fire that begins in one space can quickly spread to other areas of the facility. Findings include:						
	The listed ceiling radiation damper in the HVAC duct penetration in the corridor near room C7 was tied open with wire. Dampers that are held open with means other than a manufacturer's approved fuse link will not close properly in the event of a fire.						
	b. The attic access doors in the employee lounge and near the mechanical/sprinkler riser room were of one layer of gypsum board resting on wood casing. Attic access doors constructed this way cannot meet one-hour fire protection requirements.						
	c. Hole at the sprinkler line in the ceiling of the sprinkler riser room. d. Holes in ceiling of maintenance room. e. Cover plates missing on wall electrical junction boxes in mechanical closet near room C8. f. Cover plate missing on receptacle outlet in Business office.						
	g. Hole in ceiling of Business office.						

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PRINTED: 08/19/2015 Division of Health Service Regulation FORM APPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 HAL011035 B. WING 08/11/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4 WALDEN RIDGE DRIVE BROOKDALE ASHEVILLE WALDEN RIDGE ASHEVILLE, NC 28803 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG COMPLETE CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) C 189 Continued From page 5 C 189 The listed ceiling radiation dampers in the HVAC duct penetrations in the corridor near rooms B8 and C8 were very dirty. Dampers that are not periodically inspected and cleaned may not close properly in the event of a fire. C 199 Exhaust Ventilation C 199 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: soiled linen storage: (2) soil utility room; (3) bathrooms and toilet rooms: (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Based on observation the facility failed to maintain required exhaust in a working condition.

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bacteria.

off room B5.

Findings include:

closet off the laundry.

closet near the kitchen.

Non-functioning exhaust could cause an unhealthy buildup of moisture and possibly

a. The exhaust was not working in the bathroom

b. The exhaust was not working in the mop

The exhaust was not working in the mop

The following is the Plan of Correction for Brookdale Asheville Walden Ridge related to the DHSR Construction Section Biennial survey conducted August 11, 2015 resulting in deficiencies. This Plan of Correction is not to be construed as an admission of or agreement with the findings and conclusions in the Statement of Deficiencies, or any related sanction or fine. Rather, it is submitted as confirmation of our ongoing efforts to comply with statutory and regulatory requirements. In this document, we have outlined specific actions in response to identified issues. We have not provided a detailed response to each allegation of finding, nor have we identified mitigating factors.

#### 10A NCAC 13F .0305 Physical Environment

Hand Grip screws were tightened on August 27, 2015. An inspection of all hand grips will be completed by the Maintenance Director no later than October 1, 2015 and any needed repairs will be completed by that date.

### 10A NCAC 13F .0306 Housekeeping and Furnishings

The shelf above the range in the kitchen was removed on August 28, 2015. The broken floor coverings in the exit corridors of A and D Halls will be repaired no later than October 1, 2015. An inspection of all floor coverings will be completed by the Maintenance Director and any needed repairs will be completed by that date.

A vacuum breaker will be installed on the water fixture/hose in the Beauty Salon no later than October 1, 2015.

# 10 NCAC 13F .0311 Other Requirements-Building Equipment Maintained Safe, Operating

The cross-corridor door on D Hall was planed down at the high spot on the top edge of the door on August 26, 2015. The door is now closing completely. All cross-corridor doors have been inspected and all are closing properly. Routine monthly inspections of these doors will be completed by the Maintenance Director and any doors that are not closing properly will be repaired.

The chairs obstructing the exterior exit door/path on B Hall were removed on August 11, 2015. All associates have been re-trained on the need to ensure all exterior exit doors and pathways are free from obstruction by chairs, tables and other objects. All stored items were removed from the exit corridors on August 14, 2015. Routine weekly inspections of the exit corridors will be completed by the Maintenance Director to ensure compliance.

The doors identified during the inspection as not closing or properly fitting the opening at the top of the door were repaired as of 8/28/15. Installation of prepainted ¾"x 1.5"x 35 1/4" furring strips at the top of the door threshold was completed on August 28, 2015.

The latch on the ¼ fire rated door separating the kitchen from the serving kitchen was removed on August 11, 2015. The fire rated glass in the door separating the kitchen from the pantry was replaced on August 15, 2015.

The back-up batteries for the exit signs identified as not working during the survey were replaced on August 20, 2015. Monthly inspections of the proper battery function for the exit signs will be completed by the Maintenance Director. The identified, compromised fire rated walls and ceilings with holes, penetrations, improper openers and missing cover plates will be repaired and/or corrected no later than October 1, 2015. Routine monthly inspections will be completed by the Maintenance Director to assist with compliance.

The listing ceiling radiation dampers in the HVAC duct penetrations in the B Hall and C Hall corridors will be cleaned by October 1, 2015. All HVAC duct penetrations will be inspected and any identified as needing to be cleaned, will be cleaned. Routine monthly inspections of this area will be completed by the Maintenance Director to assist with compliance.

## 10A NCAC 13F .0311 Other Requirements—Exhaust Ventilation

The belts for the rooftop motors for the identified exhaust were replaced on August 28, 2015. All rooftop motors for exhaust will be inspected for proper working condition by October 1, 2015. Ongoing monthly inspections of the rooftop motors will be completed by the Maintenance Director to ensure they are functioning properly and to assist with compliance.

Respectfully Submitted,

Dee Brooks, RN Executive Director Brookdale Asheville Walden Ridge

4 Walden Ridge Drive Asheville NC 28803